

Providing

# Excellence in healthcare

The latest news from Arrowe Park and Clatterbridge hospitals

## Welcome to the new Wirral Women and Children's Hospital



**SECOND TO NONE:** One of the new en-suite single rooms on the maternity ward.

Extensive progress has been made on our £11.5 million scheme to transform women and children's services at Arrowe Park Hospital.

This unprecedented investment brings these services all under one roof and for women choosing to give birth at our new Wirral Women and Children's Hospital, they will enjoy exceptional facilities for themselves and for their babies.

We're delighted that our new-look maternity ward, delivery suite and front entrance and reception areas have been completed on schedule, and as these exclusive images reveal, our new maternity ward has been designed to the highest specification with the comfort and privacy of our patients in mind.

“Everything from the minute I got there was brilliant. You get one to one care and the midwives are very attentive.”

*Jennifer from Heswall.*

The latest developments follow the opening of our Children's Outpatient Department in July last year and our new Ronald McDonald House in December.

The new state-of-the-art facilities include:

- 26 en-suite single rooms
- three birthing pools for women who want to use water to aid pain relief in labour
- a shared bay of six beds to care for mums needing closer observation
- space for partners to stay overnight.

“This was my first baby and it was an amazing experience. The facilities are great and the staff were always happy and helpful.”

*Terri from Moreton, pictured with baby Leighton.*



**ATTENTIVE STAFF:** Our staff aim to make childbirth as natural a process as possible, in a home-like environment.

“It's my first baby and I couldn't have asked for more friendly and helpful staff. I really liked my own room and the en-suite facilities are amazing.”

*Helen from Prenton.*

## Investing for a better future

We are investing around £30 million in a three year capital development programme to ensure that our facilities at Arrowe Park Hospital help us to continue delivering the very best healthcare for all our patients.

As part of these planned improvements, work has now been completed on two more of these developments, while we have also invested in a new medical day case unit.

### NEW ward

We are pleased that our new elective orthopaedic ward (Ward 12) at Arrowe Park Hospital is now open. The ward comprises 20 beds including 10 single rooms with en-suite facilities.

### NEW scanner

A second magnetic resonance imaging (MRI) scanner was recently installed at Arrowe Park Hospital and is currently operating at full capacity to help diagnose complex illness and injury.

### NEW unit

A new medical day case unit has opened at Arrowe Park Hospital to cater for all medical patients requiring treatment on a day case basis. Initially it will provide services including lung biopsy, liver biopsy, blood transfusion, pleural aspiration and venesections and there is scope to offer additional procedures in the future.

The 13-bed unit will operate five days a week from Monday to Friday, 7am to 9pm, and patients will be able to book a confirmed time and date for their treatment in advance.

## Delivering same sex accommodation



We recognise that every patient has the right to receive high quality care that is safe and effective and respects their right to privacy and dignity.

As such we are committed to delivering same sex accommodation in accordance with Department of Health guidelines.

Same sex accommodation means that patients should not normally have to share sleeping accommodation or sanitary facilities with members of the opposite sex, although there may be exceptional circumstances when providing fast and effective care takes priority.

To help ensure that we provide same sex accommodation across our Trust, we secured £900,000 from NHS North West to upgrade all our ward facilities during the next 12 months.

To date work on 10 wards at Arrowe Park Hospital including wards 14, 20, 21, 24, 25, 26, 27, 30, 36 and the Park Suite has been completed.

For further information about our progress to provide same sex accommodation, please visit the 'Our Standards' section of our website [www.whnt.nhs.uk](http://www.whnt.nhs.uk)

## Hands on infection control



**KEY MOMENTS:** Staff launching the hand hygiene campaign.

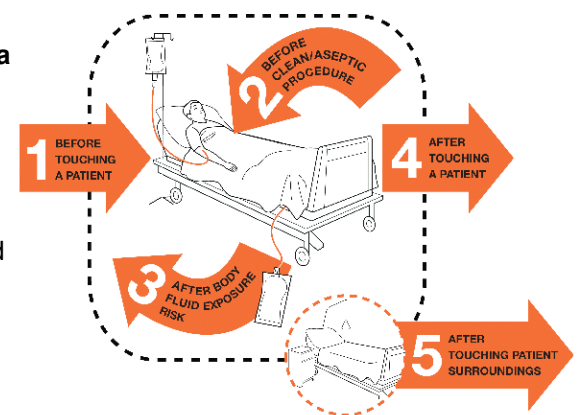
Staff, patients and visitors are being encouraged to consider hand hygiene in a new drive to tackle so-called 'superbugs' like MRSA and Clostridium difficile.

Last month we started raising awareness of a national campaign, '5 Moments for Hand Hygiene', and current guidelines recommending that five key moments should be considered:

1. before patient contact
2. before clean/aseptic procedure
3. after body fluid exposure/risk
4. after patient contact
5. after contact with patient surroundings.

Alison Quinn, Infection Prevention and Control Team Leader/Project Manager, said: "Hand hygiene is widely acknowledged to be the most important activity for reducing the spread of infection. We want to ensure that it continues to be viewed as a priority."

Prominent posters have been displayed throughout our hospitals, reminding staff, patients and visitors of the importance of hand hygiene, while a new screensaver



message has been activated on all computer screens as a further highly visual reminder to staff.

Alison added: "We also know that it can be difficult to ask a doctor, nurse or healthcare worker if they have cleaned their hands. We want to reassure patients and visitors that it's OK to ask. Hand hygiene is everyone's responsibility and staff, patients and visitors must work together to address this important issue."

## Park Suite – private care supporting the NHS



**Park Suite is a private patient unit at Arrowe Park Hospital that combines the flexibility and comfort of private healthcare, with all that the modern and responsive NHS has to offer.**

It offers high quality private healthcare, in a friendly, attractively furnished and peaceful atmosphere, tailored to the individual needs of patients and their loved ones.

Access to the Park Suite is not dependent on private health insurance as self-funding and fixed price package deals are available. All revenues generated are reinvested back into our general budget to enhance services for our NHS patients.

Private patients receive the same high-quality treatment and services as NHS patients, but also have additional benefits including single rooms with en-suite facilities.

Please call 0151 604 7774, email [parksuite@whnt.nhs.uk](mailto:parksuite@whnt.nhs.uk) or visit [www.whnt.nhs.uk/parksuite](http://www.whnt.nhs.uk/parksuite)



## Date for your diary

Our next regular meeting of the Assembly of Governors takes place on Thursday April 29, 2010 at 6pm in the Education Centre, Arrowe Park Hospital. All Public Members of the Foundation Trust and members of the public are welcome to attend. For further details please call the Membership Office on 0800 012 1356.

## Wirral Egg Run

This year's Wirral Egg Run is taking place on Sunday, March 28 and as in previous years, the event will conclude at Clatterbridge Hospital.

Patients and visitors are advised that some disruption may be caused by motor bikes arriving on site around midday.